

At a glance — how to order your uniform



WHAT DO I NEED TO ORDER?

You will find full details of what you need for each child in each year on [our website](#).

Click on the link to [find your school](#), select the girl or boy uniform option and then the year group they will be joining.

HOW DO I ORDER IT?

There are two ways to order.

- If this is your first order, let us help you order the right size and [click on \[i-size icon\]](#)
- If you have ordered before and know what size you want, find the item under the school name and click on [add to cart icon] — as simple as that.

WHY YOU MAY NEED ASSISTANCE

The number of styles that make up a complete uniform are extensive: from hats, to coats, to sports kit, to socks. While we manage our own UK based factory, we also use third party factories who manufacture to our specification. Due to the breadth of style range, the unique nature of some styles or the small quantities required, we source a significant proportion of our stock from third party specialist wholesalers who work to their own specification; this means one suppliers 28” can vary to another suppliers 28”.

HOW DO I ORDER THE RIGHT SIZE?

STEP 1 Do you have a measuring tape? [Request a tape measure online](#).

STEP 2 Do you know your child’s exact body measurements? If you require assistance in measuring, either

- View our [online video](#) to see how to measure your child or
- [Book an appointment](#) to attend an in-school measuring day or
- [Book an appointment](#) for a personal sizing consultation at one of our show rooms or
- [Book a telephone appointment](#) to discuss your uniform needs.

STEP 3 What measurements will I need? See our [“How to measure”](#) illustration to make sure you get all the information you need.

STEP 4 What size do I need?

- i-Size and we will size your order for you
- DIY—match the actual body measurements to the sizing chart displayed online with each garment (not recommended with your first order).

HOW WILL I GET HOLD OF MY UNIFORM?

We will send your order to you via courier or the Royal Mail

HOW QUICKLY WILL I GET MY ORDER?

Order by 2.00pm Monday to Friday and it will leave that day. *Order AFTER 2.00pm Friday and it will leave us the following Monday.*

Using our standard FREE delivery service from when your order leaves us it will take 3–5 working days to reach you. Eg. Order on Thursday and it will be delivered between Tuesday and Thursday the following week.

IS THERE A FASTER DELIVERY SERVICE?

Yes. During the OFF PEAK period which is between September 15th and the following August 15th we have a Next day signed for before 12.00 noon service at a cost of £15.

During PEAK period which is from August 15th to September 15th Monday to Thursday, we have a next day signed for before 9.00am service at a cost of £40.

Please do not leave placing your order for uniform until the last minute. We use third parties to deliver our orders which, occasionally means we cannot guarantee next day signed for deliveries.

WHAT IF SOMETHING I HAVE ORDERED IS NOT IN MY PARCEL?

You will find items that you have ordered, which are not included in your parcel, will be listed at the bottom of your receipt. We will send these to you as soon as they arrive into stock.

If an item is not listed please email [\[info@perryuniform.co.uk\]](mailto:info@perryuniform.co.uk) giving your customer reference number, order number and details of the missing items and we will investigate and come back to you as fast as we can.

WHAT DO I DO IF SOMETHING DOES NOT FIT?

As long as the item is with original condition and all labels and packaging are available use our FREE delivery service to return it for another size or a refund. Follow the instructions on the back of your receipt.

TELL ME ABOUT PERRY UNIFORM—WHO ARE YOU?

A friendly family owned company with our own factory in Leeds where we manufacture key items of your school uniform. We have a strong social responsibility program comprising an effective apprenticeship scheme and an educational initiative to show school children how their uniform is made.

WHAT DO I DO IF I AM NOT HAPPY?

Tell us first! Send an email to charlotte@perryuniform.co.uk

Be prepared, plan ahead and order early to avoid the last minute rush

**We make every effort to ensure that sufficient stock is available for prompt delivery; from time to time situations can arise that mean this is not possible. All deliveries are subject to stock availability, stock availability can vary.*